HR, Scheduling, Time & Attendance, Payroll & Billing Solutions



PeopleHours[™] is the ideal solution for large organisations employing thousands of employees over multiple locations. PeopleHours[™] can be deployed for small organisations to large enterprises as a cloud application requiring no hardware or dedicated servers.

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Work Monitor

Key Benefits

- Alerts in Real-Time for employee lateness or absence.
- Monitoring staff alerted by audio visual warning.
- Can operate in unattended mode with SMS or E-Mail alerts.
- Staff location tracking
- Contract compliance alerts
- Access anywhere via the internet
- Can be accessed via Smart Phones
- Attendance and management reports
- Allows schedule updates
- Regional or global organisational views

The ability to monitor staff over many locations is critical for some organisations where up-to-the-minute information is vital. For others the ability to make periodic checks on the deployment of staff is sufficient.

In either situation Work Monitor allows you to identify lateness and non-attendance of employees and where necessary make changes to ensure proper coverage is maintained.

Work Monitor allows access to real-time status reports from any internet enabled devise anywhere. The data gathered by Work Monitor provides accurate time-sheet information which can then verified and passed to payroll, billing and management reporting systems.

Work Monitor will deliver substantial savings to any organisation that operates a call centre or staff management control room.

The real-time display of information by exception will highlight late or non-attendance of employees allowing for timely management directions to be made.

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Call Taker

Key Benefits

- High volume attendance tracking and call taking.
- Scalable and suitable for small or large workforces.
- Unmanned call centre facilities
- Automatic validation of electronic timesheets
- Validation of staff scheduling
- Confirm location via CLI matching
- Real-Time staff attendance capture
- Highly accurate hours worked recording
- Ensures contract compliance
- Increase customer satisfaction
- Eliminate employee issues.

For Organisations employing off-site personnel, the ability to monitor and track their movements at different locations is of particular importance.

Call Taker can receive and process a high volume of calls simultaneously whilst verifying, against the schedule, if the employee is at the right location at the right time.

Using any telephone the employee is able to book on and off duty by simply entering his PIN followed by a site identification number, SIN. When a call becomes overdue the system can optionally make the telephone call to the employee's mobile number or the assignment telephone where a no response will generate an alarm for controller action or deliver electronic notification to other mobile staff via e-mail or SMS.

A full audit trail of all communications is maintained and fully reportable. Where automated escalation of missed call events is used control rooms can operate in fully unmanned mode.

Call Taker uses VoIP technology thereby requiring no hardware whatsoever at the monitoring location. Being a fully internet based software solution the issues traditionally experienced with physical landlines are eliminated with business continuity built in.

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Scheduling with ease

Key Benefits

- Wizards guide users through roster creations.
- Automatic recurrence of rolling roster patterns with or without employee allocations.
- On the fly compliance checks when staff are allocated to duties or duty details are changed.
- Warnings where allocations break checks on availability, skills, qualifications, costs, rest periods, hours worked and many more customisable client set conditions.
- Full audit of all allocations and adjustments by user, time and IP.
- "Suggest Employee" feature to find best fit for any duty.

Create even highly complex schedules with the minimum of effort.

PeopleHours[™] is at its core a simple and effective way to create and manage a large workforce with supreme accuracy and the minimum of effort.

The most simple to complex rolling and recurring roster patterns can be created and applied automatically thereafter in accordance with your own working practises. During the Auto Create process any staff allocations that fail any number of compliance checks are flagged for special attention.

No need to remember or check complex rules

PeopleHours[™] knows your rules, who can work when, where and for how long. It knows what special skills are required at specific posts or locations and it knows who is on holiday or sick. The process of creating and publishing the rosters therefore is simplified to the point where anyone can do it without the need for any soft knowledge whatsoever. PeopleHours[™] will even suggest the "best fit" when seeking staff for a specific duty requirement taking into account everything from availability to cost to skills required.

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Payroll and Billing

Key Benefits

- Simple rate X hour rules set up in seconds
- Overtime calculations
- Skill based premium payments
- Public or National Holiday rate multipliers
- Fixed duty length payments
- Single one-off payments
- Pay the greater of two rates
- Different rates for different days
- Hours required to activate pay component.
- Approval triggers for any pay component.

Complex or simple rules to cater for all needs, legislation or union agreements.

PeopleHours is able to produce reports detailing gross payroll or invoice values using the duty times that it records from officers booking on and off duty.

PeopleHours[™] is able to produce pay and bill reports by assignment or individual working positions on an assignment using either the scheduled or actual times that the officers have recorded when booking on and off duty.

Using Peoplehours[™] removes the need for honour based timesheets or 3rd party calculations using applications like Excel.

The reports can be produced either to paper or transmitted electronically directly in a number of different file formats.

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0209	German	13/08/2010 17:00	14/08/2010 06	:00	13.00	£9.25	£120.25			
0016	Claim	14/08/2010 06:00	14/08/2010 18	:00	12.00	£9.25	£111.00			
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Employee Vetting as required by Law

Lighten your Vetting process with PeopleVet™

PeopleVet[™] is an optional Vetting module which guide the user and records the entire vetting process via a visual calendar including:

- Call history
- Task reminder
- Document uploads
- Document Packs

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PEOPLE HOURS

PeopleHours ~ Employee Schedule TelMe & Schedule Messaging Services

Employee Information Portal and enhanced PeopleHours™ features called "TelMe" for PeopleHours, available for Android and IOS

The service provides the following features for your employees

- Allows employees to view the following information
 - Past, current and future scheduled duties and events
 - Pay rates for duties optionally detailed if admin allows
 - Holiday entitlement remaining and taken.
 - Messages sent by managers and yes/no response.
 - Next scheduled duty including countdown timer to book on.
 - Easy book ON, OFF and CHECK calls using mobile app.

The service provides the following features for management

- Geolocation captured when employees make On, Off or Check calls.
- Send rosters to Individual employees, groups or entire workforce via email or SMS.
- Access to features can be disabled on an employee by employee basis if required
- Show / hide pay rates option
- Automated scheduled e-mail report delivery for all PeopleHours™ reports.
- Broadcast messages to Individual, group or all employees and request yes/no Reponses
- Read receipts for messages sent from within PeopleHours™.
- Management reports to track usage / messages sent
- Upload and store documents against employees or assignment locations



PEOPLE HOURS

SaaS ~ Software as a Service

Key Benefits

- Work anywhere, anytime, via the internet.
- Low cost implementation.
- Total support of systems.
- Seamless upgrade process.
- Only pay for what you use.
- Automated backup and disaster recover.
- Fast and efficient deployment.
- Reduced costs through online training.
- System and IT knowledge requirements eliminated.
- User friendly and 24/7 access to system and data.
- PDA and Smart phone access.

Lighten your IT workload with People-Hours™

PeopleHours[™] is supplied as a hosted solution, or SaaS, Software as a Service, removing the hassle of installing, managing, and supporting it. We provide secure access over the internet to PeopleHours[™] running on servers in our remote data centres. Our team of experienced experts look after the software, hardware, backups, security and user support for you—leaving you more time to manage your business and your customers.

Anywhere, Anytime Access

Users can access PeopleHours[™] from any PC connected to the internet. They can work anywhere at anytime with quick and secure access over the internet. The result greater productivity and convenience weather at the office or at home. Specific functionality also exists for smartphones and PDA's allowing access in the field.

An Enterprise-class solution without the price tag.

Our managed hosting solution helps you keep costs under control. You avoid upfront hardware and software expenditure and ease the support and maintenance burden on

your IT department. You only pay for what you use, keeping costs predictable and manageable. Customers no longer need to worry about upgrade headaches, we do them for you. The easy scalability offered by People-Hours[™] makes adding and supporting users effortless as your company grows.

Reliability and security

With our managed hosting service your data is protected within our data centres. Full user authentication sophisticated firewall technology and hourly database mirroring ensures data backup.

Focus on business uptime not downtime and benefit from enterprise security protection.

© 2019 BCS Technologies



PEOPLE HOURS

Schedule view by Location

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ey Site A erved SIN erved SIN erved SIN	Thu 08/11/12	Jones - smither Duty 20:00 - 22:30	dave Duty 07:00 - 19:00	UNALLOCATED Duty 07:00 - 20:00	Billy Day U Duty 13:00 - 08:00	1			
erved SIN erved SIN erved SIN	Fri 09/11/12	Jones - smither Duty 20:00 - 22:30	dave Duty 07:00 - 19:00		Jesse Oldfield Duty 13:00 - 08:00	Pedro Alvis Duty 09:00 - 17:00			
erved SIN erved SIN erved SIN	Sat 10/11/12			UNALLOCATED Duty 07:00 - 20:00	Jesse Oldfield Duty 13:00 - 08:00				
erved SIN field creating s Site	Sun 11/11/12				Jesse Oldfield I Duty 13:00 - 08:00	Pedro Alvis Duty 09:00 - 17:00			

Schedule view by Employee



Schedule view by Location

Create Recur	r Auto Iir r Site SIN: 8877	me Allocat <u>e</u>	Move Finish	Delete Info		Employee Employee Show D Contracted	By Day eleted Events 205,50
05/11/2012 🔽		ext Contract v	week 224. Cycle w		5 - Oliwalds)	Scheduled Variance	336.50 131.00
	Mon 05/11/12	Tue 06/11/12	Wed 07/11/12	Thu 08/11/12	Fri 09/11/12	Sat 10/11/12	Sun 11/11/12
UNALLOCATED		Gate House Duty 07:00 - 20:00		Gate House Duty 07:00 - 20:00			
Billy Day	Security Office	Security Office Duty 13:00 - 08:00	Security Office Duty 13:00 - 08:00	Security Office			
dave	CCTV Operato Duty 07:00 - 19:00	CCTV Operato Duty 07:00 - 19:00	CCTV Operato Duty 07:00 - 19:00	CCTV Operato Duty 07:00 - 19:00	CCTV Operato Duty 07:00 - 19:00		
Jesse Oldfield						Security Office Duty 13:00 - 08:00	Security Office Duty 13:00 - 08:00
Jones - smither	<u>Cleaner</u> <u>Duty</u> 20:00 - 22:30	Cleaner Duty 20:00 - 22:30	Cleaner Duty 20:00 - 22:30	Cleaner Duty 20:00 - 22:30	Cleaner Duty 20:00 - 22:30	Non Work 19:00 - 07:00	Non Work 19:00 - 07:00
Pedro Alvis	Site Manager Duty 09:00 - 17:00	Dudley Site A Duty 19:00 - 04:00	Site Manager Duty 09:00 - 17:00	Dudley Site A Duty 19:00 - 04:00	Dudley Site A Duty 19:00 - 04:00	Dudley Site A Duty 19:00 - 04:00	Site Manager Duty 09:00 - 17:00
	Dudley Site A Duty 19:00 - 04:00		Dudley Site A Duty 19:00 - 04:00				Dudley Site A Duty 19:00 - 04:00
Withers - Bill						Gate House Duty 07:00 - 20:00	

Customizable Employee Qualifications

etails Service HR Ho	oliday Sickness	Terms Qu	alifications Locations	Private	TelMe
Save Delete	low PIN:0724	4	SIA verification		
Start Date			is enabled there	is an auto	A qualifications directly against the SIA website, once this tomated weekly check for each branch which highlights the result to an email address that you specify.
End Date					on is a service provided by a third party and as a result rge. If you are interested in this service please contact
Reference			Gallinet or click o		
			Request i	nformatio	on
Employee Qualifications	Start Date	End Date	Reference		Available Qualifications
Appraisal	01/01/10		Marked at 82%	Select	BIPTD Qualified
Authorised Driver	01/01/06	19/12/08		Select	CSCS Card Holder Depot TA
Conflict Management				Select	DIS Stage 1
					DIS Stade Z
				Select	DIS Stage 3
Equal Opportunities			Passed	Select	DIS Stage 3 Driving License Drugs Awareness
	01/09/11	01/09/12	Passed Lic Number	Select Select	DIS Stage 3 Driving License Drugs Awareness Health and Safety at ' HSE Comp
Equal Opportunities Fire Marshal First Aider	01/09/11		o the lots of the lots	Select	DIS Stage 3 Driving License Drugs Awareness Health and Safety at 1 HSE Comp Human Rights Act Interviewing and Place
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Equal Opportunities Fire Marshal First Aider ID Card Holder	100000000000000000000000000000000000000	01/04/13	Lic Number Issued by M Smith	Select Select Select	DIS Stage 3 Driving License Drugs Awareness Health and Safety at ' HSE Comp Human Rights Act Interviewing and Place LDN LU Entry Permit LUCAS
Equal Opportunities Fire Marshal First Aider ID Card Holder Internal Auditor Leave to remain in	100000000000000000000000000000000000000	01/04/13	Lic Number Issued by M Smith Detail	Select Select Select Select	DIS Stage 3 Driving License Drugs Awareness Health and Safety at ' HSE Comp Human Rights Act Interviewing and Place LDN LU Entry Permit LUCAS NASDU Qualified
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Equal Opportunities Fire Marshal First Aider ID Card Holder Internal Auditor Leave to remain in UK Lift Rescue	01/04/12	01/04/13 25/12/11 07/02/13	Lic Number Issued by M Smith Detail Visa Ref 567890	Select Select Select Select Select Select Select	DIS Stage 3 Driving License Drugs Awareness Health and Safety at ' HSE Comp Human Rights Act Interviewing and Place LDN LU Entry Permit LUCAS NASDU Qualified

Training & Work Record

Details Service HR Holiday Sickness Terms Qualifications Locations Private TelMe

Employee Location Detail

Employee: Aarnlow Aaron PIN:0724 Date Last Worked 21/10/2012 05:00

Previous Work History

Premises	First Date Worked	Last Date Worked	Hours Worked	Shifts Worked
Dudley Site A	25/10/2012	25/10/2012	8	1
aaaaa test	16/04/2012	21/10/2012	78	7
A Bigger Site	08/11/2010	19/10/2012	342	27
AA New Test	02/05/2011	30/03/2012	92	11
		Total length :	520	46

Employee Bans

	SIN	Site	Reference	Start	Finish		
B	ranch		Location		Reason	From	
1A - Demo		-	Select a site	•			Ban Employee

Employee Training

	SIN	Name
Remove	2716	West Bromwich
Remove	674	galliTest
Remove	833	aaaaa test
Remove	5329	ABC Engineering
Remove	8877	A Bigger Site

Tele-protect setup

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Record Employee Holidays

mployee: As	im, Muhamma	d PIN:13	20							
mployee Ser	vice 1	4/11/11 - 0	nwards	•						
oliday Year S	tart Date	01/01/12								
ntitled Days		28.00								
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arried Forwa	rd Days [
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arried Forwa Year Start 01/01/2012	Year	0.00 Entitled Days		Year -To-	Forward	Total Days 28.00		After		Remaining After Taker 5.00

Description	Start Date	Finish Date
Holiday	09/01/2012	09/01/2012
Holiday	10/01/2012	10/01/2012
Holiday	16/01/2012	16/01/2012
Holiday	17/01/2012	17/01/2012
Holiday	23/01/2012	23/01/2012
Holiday	24/01/2012	24/01/2012
Holiday	30/01/2012	30/01/2012
Holiday	31/01/2012	31/01/2012

Maintain Location details

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